

Welcome to Gila Regional Infusion Therapy Services

Visitors Guidelines

When visiting a patient in the Treatment Suite, please:

- **Check in at the Front Desk.**
The Front Desk caregiver will call the nurses and make sure that it is an appropriate time for a visitor to see a patient. It also allows the nurses the opportunity to check with the patient to see if they want visitors.
- **One visitor at a time for each patient.**
Due to limited space for patients, accommodations for visitors to sit at the bedside may not be available. Treatment recliners are reserved for patients.
- **Visitors may be asked to wait**
Please wait in the waiting area until the patient's vital signs are taken, IV access is established, labs are drawn, etc.
- **No children under the age of 16.**
Due to the nature of the drugs administered no children under the age of 16—including infants—are allowed into the Treatment Suite. Thank you.
- **HIPAA protects each patient's privacy.**
Please understand that the nurses, due to patient privacy and confidentiality, cannot divulge the reasons why another patient may need the room.
- **Limit perfumes and scents as a courtesy to others.**
Please remember that patients are very sensitive to smells and odors. Due to the limited amount of ventilation that exists in the Treatment Suite, please limit perfumes and scents as much as possible when planning to visit a patient receiving treatment. The scent may be affecting other patients in the area more than you realize.
- **Each patient is a unique person, with diverse needs.**
We strive to provide excellent, compassionate, skilled care to each and every individual that walks through our door. We must limit the number of visitors to allow all of our patients to have safe, personalized care, and treatment.
- **As caregivers, our role is to meet the needs of each patient.**
Any questions that you may have can always be addressed with the Gila Regional Infusion staff by calling our direct number **538-4668**.
- **If you have a complaint or comment**
Please contact our Patient Liaison at 538-4026 with any concerns you may have.

Thank you for being partners in practicing patient-centered care.

