

For Imaging Services and Tests

Payer	Radiology Service/Tests	Payer Contact Information	Lead Time for Approval	Process	Payer Confirmation
BCBS of NM	Authorization no longer required; if possible still get a Reference Number	800-325-8334	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
BCBS Out of State	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Mammogram, Ultrasound, Sleep Study and Infusion	Check Insurance Card for Phone number	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
Centennial BCBS of NM	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Sleep Study and Infusion	800-325-8334	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
Centennial Molina	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Sleep Study and Infusion	888-825-9266	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service



For Imaging Services and Tests

Payer	Radiology Service/Tests	Payer Contact Information	Lead Time for Approval	Process	Payer Confirmation
Centennial Presbyterian	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Sleep Study and Infusion	Presbyterian Health Radiology Help Line: 888-318-0280	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
Cigna Health Plan/Cigna Commercial	Pre-Auth for MRI, CT, Nuclear Med, Echocardiogram, Sleep Study and Infusion	800-224-6224	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
Commercial Insurance	Check for Pre-Auth on MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Mammogram, Ultrasound, Sleep Study and Infusion	Check Insurance Card for Phone number	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
MCR-Humana and Humana Inc	Pre-Auth for everything or reference #	Check Insurance Card for Phone number	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service

PLEASE NOTE: Gila Regional Medical Center requires the patient name, address, date of birth, current phone number, current insurance information (name, plan, number), description of test, CPT or ICD code of test, and pre-authorization number (if required) or reference number for each order.



For Imaging Services and Tests

Payer	Radiology Service/Tests	Payer Contact Information	Lead Time for Approval	Process	Payer Confirmation
Medicare Aetna	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Mammogram, Ultrasound, Sleep Study and Infusion Reference # if NAR	Check Insurance Card for Phone number	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
Medicare BCBS/MCR-Blue	Pre-Auth for everything	Check Insurance Card for Phone number	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
Medicare Cigna	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Mammogram, Ultrasound, Sleep Study and Infusion	Check Insurance Card for Phone number	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
Medicare Complete/MCR- UHC/H4552/LPPO-AARP Medicare Complete Choice/LPPO- United Healthcare Dual Complete	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Sleep Study and Infusion	877-842-3210	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service

PLEASE NOTE: Gila Regional Medical Center requires the patient name, address, date of birth, current phone number, current insurance information (name, plan, number), description of test, CPT or ICD code of test, and pre-authorization number (if required) or reference number for each order.



For Imaging Services and Tests

Payer	Radiology Service/Tests	Payer Contact Information	Lead Time for Approval	Process	Payer Confirmation
Medicare Molina/MCR Molina	Pre-Auth for everything	Check Insurance Card for Phone number	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
Medicare Presbyterian/MCR- Presbyterian	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Sleep Study and Infusion	Check Insurance Card for Phone number	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
New Mexico Health Exchange Plans	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, sleep Study and Infusion	HX-Molina: 888-825-9266 HX-Blue: 800-325-8334	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
Presbyterian Health Plan/Commercial	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Sleep Study and Infusion	Presbyterian Health Radiology Help Line: 888-318-0280	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service

PLEASE NOTE: Gila Regional Medical Center requires the patient name, address, date of birth, current phone number, current insurance information (name, plan, number), description of test, CPT or ICD code of test, and pre-authorization number (if required) or reference number for each order.



For Imaging Services and Tests

Payer	Radiology Service/Tests	Payer Contact Information	Lead Time for Approval	Process	Payer Confirmation
Tricare for Life and Triwest	Pre-Auth for MRI, CT, Nuclear Med, Echocardiogram, Sleep Study and Infusion	877-988-9378	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service
United Health Care/UHC- Commercial	Pre-Auth for MRI, CT, Nuclear Med, Stress Test, Echocardiogram, Sleep Study and Infusion	877-842-3210	2-3 business days prior to test (1 week is preferred)	Referring Physician must obtain authorization from Payer by calling intake coordinator, faxing a pre-certification request form, or online via the website.	Pre-cert valid for 90 days from date of service